

WHETHER YOU NEED SUPPORT FOR YOUR MAILING SYSTEMS EQUIPMENT OR OTHER OFFICE EQUIPMENT, **PITNEY BOWES HAS A SOLUTION FOR YOU.**

ONE SOURCE, MANY SOLUTIONS



YOUR ONE STOP FOR A COMPLETE SERVICE SOLUTION

Imagine how simple, convenient and cost-effective it would be to have a single, reliable service provider for many of your printers, faxes, multifunction devices, and more—in addition to your mailing systems. With Pitney Bowes, it's a reality. We can help you with much more than your Pitney Bowes equipment. Just one call puts you in touch with our experts who can provide the full range of support services for your office equipment—from installation and repair to preventive maintenance and asset redeployment.

UPTIME: YOUR BUSINESS DEPENDS ON IT

When your office equipment goes down, productivity drops. A single machine that's out of commission can slow down an entire department. We understand. That's why our team of multi-vendor technicians is on call around the clock—and across the country.

Whether it's one piece of equipment or many, our specialists are ready, willing and able to respond whenever you need them.

Our customers benefit from a single point of contact who provides accountability and the quickest resolution possible. This type of responsiveness is backed by our state-of-the-art systems and successful track record.

ONE CONTRACT, ONE CONTACT, COUNTLESS ADVANTAGES

Now you can realize the full benefit of leveraging budgets across multiple organizations and reduce the hassle of multiple service contracts. And whether you need to automate your business processes, adopt a new technology, train a new equipment operator, or manage your technology infrastructure, our team is up to the task. Our service specialists will also deliver the kind of insights and solutions that can help you boost productivity, streamline operations and cut costs.

Capitalize on the full range of Pitney Bowes technical services and you'll enjoy benefits that go well beyond your office equipment.

AT YOUR SERVICE WITH OVER 1,200 A+ CERTIFIED PROFESSIONALS

Our nationwide team of multi-vendor specialists consists of over 1,200 seasoned professionals—every one A+ certified. We are also an authorized service provider for leading OEMs. With an average of 15 years of service experience, our representatives have the know-how to solve even the most challenging problems. And behind the considerable skills of every specialist, you'll find a person dedicated to serving your needs with customized solutions and the ethical standards we live by at Pitney Bowes.

NATIONWIDE SERVICE THAT'S JUST AROUND THE CORNER

With an expansive nationwide network of service specialists, you're covered, no matter where you are. Whether you have one location or many local and regional offices, our broad-based mobile team is always within reach. Our National Call Center has 370 service locations throughout the United States which enables us to handle the challenges of an expanding mobile and virtual workforce. And, our program is flexible so we can meet the unique response time demands of any business.

WHAT YOU NEED IS WHAT YOU GET

Whatever your specific requirements, you can be certain we have a multi-vendor service agreement that will work for you. Choose from a range of standard agreements, or we'll develop a customized plan to suit your individual business needs.

ONE GOAL: YOUR COMPLETE SATISFACTION

Whether you need support for your mailing systems equipment or office equipment, Pitney Bowes has a solution for you. With industry-leading services and a single point of contact—allowing for timely access to technical expertise and our "deliver as promised" track record—we strive for the highest level of customer service and satisfaction.

For over 80 years, Pitney Bowes has earned a reputation for technical excellence worldwide. We view total customer satisfaction as the cornerstone of our business. Our commitment to customers is built into every aspect of our support processes, and we use our knowledge of your business to provide a competitive service solution that suits your unique needs.