

# Preserving Your Infrastructure

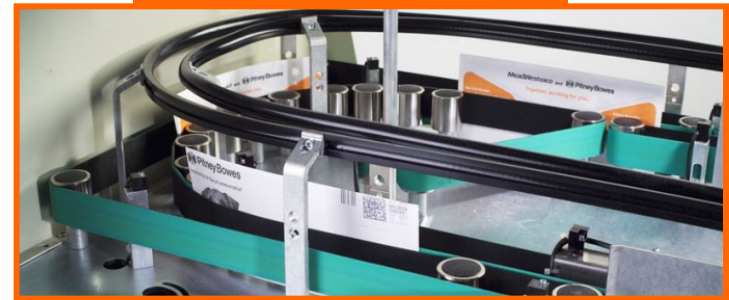
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# Resilient Infrastructure

Disaster recovery depends on the **resiliency and recoverability** of your infrastructure

Learn about the different aspects of your IT infrastructure that need to be in place before a disaster strikes, from production floor needs, PC Backup systems, staging, and networking requirements, to key vendor or IT relationships



# The Proactive Approach

Preparation and a resilient infrastructure **need to be in place before a disaster strikes**

- Architecture of the systems
- Data
- Equipment
- Training
- Checklist
- Network
- Vendor relationships
- Communication



Lack of preparation **can cost you weeks not days** in your recovery

**Every day matters!**



# Early Successes

## Detailed plans and preparation speed recovery

### Temporary Disaster Recovery site

- First pallet of equipment – enough to get the site going was up and running was delivered by 8 a.m. the morning after the fire
- All key personnel and system equipment set up within 3 days
- Vendor supplied phone system was set up with connectivity between two buildings within 3 days
- Vendors were on site for cabling the new building within 1 day

**Strong and stable vendor relationships** can be a catalyst to a smooth and successful recovery – vendors can be an invaluable resource at a time of need



# Key Takeaways

- Keep **mobile phones and air cards** in stock and available – they may be your main means of communicating with employees and customers
- Maintain maximum **access to your real time processing data** – what mail is in the facility or in route
- Continue to monitor your disaster recovery plan and **keep the plan updated**



Every connection is a new opportunity™