

MAIL PREPARATION TIPS FOR AUTOMATED PRESORT PROCESSING

METER PRINTING PROBLEMS

PROBLEM	POSSIBLE CAUSE	SOLUTION
Meter Stamp Smudges After Changing Printhead	 Envelope or tape is contacting the printhead. 	 Reinstall the printhead. Be sure it is properly seated in position. Check mail path for foreign objects or dust and remove.
System Does Not Print	 The ink nozzle maybe clogged. Defective printhead. 	Clean print nozzle several times.Print test pattern.
Meter Stamp Quality is Poor	 The print nozzle requires maintenance. The printhead needs to be replaced. 	Clean print nozzle several times.

POOR METER STAMP

