



Shipping & Mailing

Outbound and Inbound Package Management

SendSuite Xpress & Ascent

What's New in SendSuite Xpress 3.30 & Ascent 10.30

IMPORTANT

You must be at SendSuite Xpress v3.20/Ascent v10.20 to perform this update.

- All carrier manifests except POS, POM, and PON should be Closed and Printed.
- Carrier manifests for POS, POM, and PON should be Closed, Printed, and Opened for a New Day.

USPS Rate Change Updates

- The USPS rate change takes effect on January 27th, 2019. Rates for Domestic and International services have increased as have the costs for extra services and flat rate envelopes/boxes.
- First-Class Package Service – Retail and First-Class Package Service – Commercial price computation will change to weight-and-zone-based pricing. First-Class Package Service – Retail prices will continue to apply from 1 ounce up to 13 ounces while First-Class Package Service – Commercial will continue to apply from 1 ounce until the parcel reaches 16 ounces. The following services are affected:
 - POM 1C – First-Class Mail: Single Piece Parcel
 - POS 1C – First-Class Pkg: Single Piece Parcel Retail
- USPS has eliminated balloon pricing for Priority Mail and Parcel Select Services. The following services are affected:
 - POM 1C – First-Class Mail: Single Piece Parcel
 - POM 1M – Priority Mail: Single Piece
 - POM 4C – Parcel Select: Ground
 - POM 4D – Parcel Select: Machinable DNDC
 - POM 4E – Parcel Select: NonMachinable DNDC
 - POM 1L – First-Class Mail: Single Piece Ltr
 - POM 1F – First-Class Mail: Single Piece Flat
 - POS 1C – First-Class Pkg: Single Piece Parcel Retail
 - POS 1L – First-Class Mail: Single Piece Ltr
 - POS 1F – First-Class Mail: Single Piece Flat
 - POS 1M – Priority Mail: Retail
 - POS 4C – Parcel Select: Ground
- Rate indicator, length, width, and height are now mandatory values to be included in Shipping Service File v1.7. Rate indicator and weight must be included for v1.3. Also, for First Class Package Mailers, Domestic Zone will be populated.
- Country File names have been updated for a few countries. ISAL (International Surface Air Lift) service can now be used for shipments to Swaziland.
- The following Postage Statement forms have been updated for the POM carrier:
 - 3600-FCM
 - 3600-PM
 - 3602-R
 - 3602-N
 - 3605-R
 - 3700

FTP Shut Down

In alignment with industry security trends, beginning with SendSuite Xpress v3.30/Ascent v10.30, systems will no longer employ FTP to download files from Pitney Bowes servers. The following features are affected by this change:

- USPS Zip Zone Updates: In lieu of unsecure FTP, Xpress/Ascent will acquire ZipZone files from secure AWS (Amazon Web Services) infrastructure.
- E-Track: Tracking will be achieved via the Pitney Bowes Tracking API, therefore FTP download updates are no longer required.

APV Notification

USPS will do verification of shipments for accuracy of weight and dimensions. Pitney Bowes will now send Automatic Postage Verification (APV) notifications for each shipment resulting in Shortpay or Overpay events. Customers are urged to add no-reply-apvnotifications@pb.com address to their safe senders list to continue receiving these important notifications.

NOTE: Ensure that the email address associated with the PON carrier Shipper Account is valid. If needed, update the email address in SendSuite Xpress Setup.

UPS & Spee-Dee Updates

- UPS clients can now rate shipments using Express PAK rates for UPS Worldwide Saver (EK) and UPS Worldwide (IK) services.
- UPS and Spee-Dee rate updates are bundled with this release.

Resolutions

Escalation #	Description
ASCENT-6929	No tracking number on customs forms when printing multi-pack with FXO carrier.
ASCENT-6677	Data getting wiped from POSZCH table after zip zone download.
ASCENT-6670	PON APO/DPO/FPO packages not printing/generating label on stations other than 1.
ASCENT-6645	FXO Reference Field Format only accepts one value.
ASCENT-6900	PON stopped working after mandatory upgrade to Security Protocol TLS 1.2
ASCENT-7017	AT0 file generated by Xpress does not include DCR key and fee.
ASCENT-6644	While rate shopping UPS and FEXP, the special services charges are not included if no dimensions are provided.