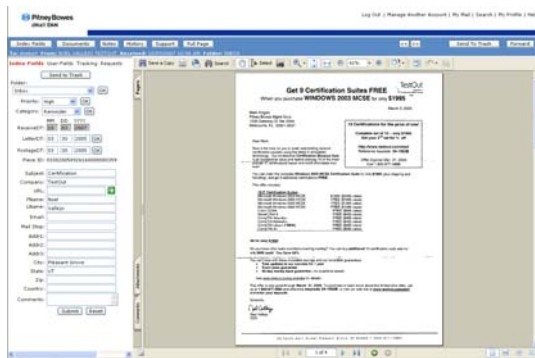


HOW DOES IT WORK?

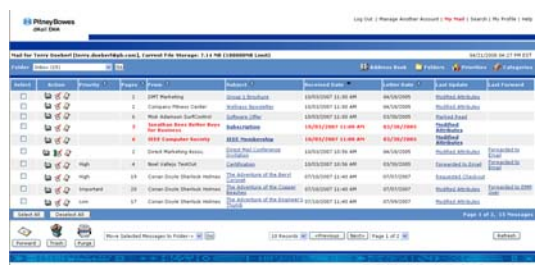
Our mail center management expertise will transform your conventional mail center to a state of the art facility. With the dMail™ solution, we can index your correspondence mail, interoffice mail, return mail, or other sensitive customer information to improve your incoming mailstream. Through quicker disposition of mail pieces and better tracking, your mail center can then kick start business processes, improve customer care, enhance cash flow, and help satisfy regulatory requirements.



SORT



SCAN



DELIVER

HOW OUR EXPERTISE CAN HELP

For over 87 years, Pitney Bowes has been bringing innovative thinking to the mail channel. Pitney Bowes has produced many major mail-stream innovations, and it is consistently on the Intellectual Property Owners Association's list of top U.S. patent holders. This history of innovation is coupled with deep experience and understanding of how organizations in various industries use mail and carrier operations to serve the public.

Talk to an expert from Pitney Bowes Management Services for more about linking your mail center to enterprise initiatives.

WILL I NEED TO UPGRADE MY IT NETWORK?

The dMail™ solution leverages existing enterprise system resources and infrastructure. Added network storage may be needed.

HOW IS dMAIL™ DIFFERENT FROM MY DOCUMENT PROCESSING SOLUTIONS?

Many organizations have already created the structured, high volume workflow for their transactional mail, such as payments, forms processing or other standardized communications. The Pitney Bowes dMail™ solution addresses the need for correspondence mail that has unique properties of its own – such as widely varying format and unstructured content, lower volumes than transactional imaging and can impact more employees – not just one area or department.

HOW HAVE OTHER ORGANIZATIONS USED dMAIL™ SOLUTIONS?

Pitney Bowes provides dMail™ technology to a large technology company as part of its virtual mail management program. With the dMail™ solution, this company frees key workgroups from the bounds of location and time. Through this program, business processes improved significantly while achieving substantial environmental benefits, cost savings, and increasing worker productivity – up to two hours per day per employee.

Working with the U.S. government, Pitney Bowes uses a dMail™ digital mail solution as part of a larger mail screening program. High-value communications, typically constituent mail, can be screened, sorted, and scanned off-site then delivered electronically to the right office. The screening process does not slow the delivery but helps expedite processing the mail with proper mail screening and security protocols.

Pitney Bowes itself uses the dMail™ Solution for two key areas: inbound customer correspondence to its Office of the President and return mail processing. When undeliverable invoices are returned to the home office, a remote call center team receives the digitized information and can make immediate address database corrections. This ensures corrected invoices are regenerated faster for customer payment – a direct and positive effect on cash flow.



Pitney Bowes Management Services
23 Barry Place
Stamford, CT 06926-0700

www.pb.com/pbms
1.888.245.PBMS